



Level 5

OPERATIONS MANAGEMENT APPRENTICESHIP

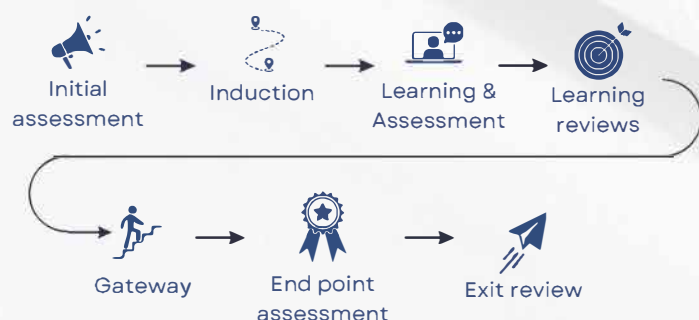
What is a Operations Manager Programme?

Operation Managers serve as strategic navigators within an organisation, guiding operational excellence, fostering innovation, and driving transformative change for sustainable growth.

Adult Apprentices will gain a diverse skill set encompassing leadership, strategic decision-making, team management and operational expertise to drive organisational success. They manage teams and projects, achieving operational goals as part of the delivery of the organisations overall strategy.

Key skills learners will develop will include creating and delivering operational plans, managing projects, leading and managing teams, managing change, financial and resource management, talent management, coaching and mentoring.

The Adult Apprenticeship standard journey



Who is it for?

It is designed for supervisors or managers looking to move to a more senior management role. These include, Middle Manager, Operations Manager, Regional Manager, Divisional Manager, Store Manager, Department Manager and a variety of specialist managers.

What will you gain?

On completion, apprentices will receive a Level 5 Operational Management Certificate. You will gain a qualification equivalent to a Foundation Degree.

Learners will benefit from access to exclusive tools and resources, ongoing personal support from experts in the field and masterclasses.

They can also register as full members with the Chartered Management Institute (CMI) and/or the Institute of Leadership and Management (ILM), those with 3 years' of management experience can apply for Chartered manager status through the CMI.

Duration: 12 Months

Topics covered:

- Principles of Leading People
- Principles of Operational Management
- Project Management
- Principles of Managing People
- Building relationships and effective communication in the workplace
- Personal and Professional Development
- Effective Decision Making
- Financial Management

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